# **Electronic Bankruptcy Noticing**

**Implementation Guide** 

**May 2000** 

#### TABLE OF CONTENTS

| I.   | INTRODUCTION   | 1         |
|------|--|-----------|
| II.  | BASICS FOR BECOMING AN E-MAIL NOTICING RECIPIENT           | 1         |
| III. | HOW E-MAIL WORKS   | 2         |
| A    | DELIVERY STATUS NOTIFICATION (DSN) REQUIREMENT             | 2         |
| В    | · / -  |           |
| C    |  |           |
| D    |  |           |
| E.   | E-MAIL FORMAT  | 3         |
|      | Figure 1 - Example of E-Mail Format                        | 5         |
| IV.  | BASICS FOR BECOMING A FAX NOTICING RECIPIENT               | 6         |
| V.   | HOW FAX WORKS  | 6         |
| A    | REDUNDANT MODE   | 6         |
| В    |  |           |
| C    |  |           |
| D    | ). FAX FORMAT  | 7         |
|      | Figure 2 - Example of Fax Format                           | 8         |
| VI.  | GUIDELINES FOR PROVIDING NAMES & ADDRESSES                 | 8         |
| A    | STANDARD   | 8         |
| В    |  |           |
| C    | EVIDENCE OF AUTHORITY - AUTHORIZED AGENT                   | 9         |
| VII. | EBN NAME & ADDRESS MATCHING PROCESS                        | 10        |
| A    | MATCHING PROCEDURE   |           |
| В    | MATCHING EXAMPLES  | 11        |
|      | Example 1 - Name Matching                                  |           |
|      | Example 2 - Address Matching                               | 11        |
| VIII | I. HOW TO GET SUPPORT                                      | 11        |
|      | Appendix A - Noticing Agreement - Send to Court            | 12        |
|      | Appendix B - Noticing Agreement - Send to BNC              |           |
|      | Appendix C - Evidence of Authority Form - Related Names    |           |
|      | Appendix D - Evidence of Authority Form - Authorized Agent |           |
|      | Appendix E - Name & Address Change Form - Send to Court    |           |
|      | Appendix F - Name & Address Change Form - Send to BNC      |           |
|      | Appendix G - Electronic File Formats                       | <i>18</i> |

#### I. Introduction

Electronic Bankruptcy Noticing (EBN) is the result of an effort by the United States bankruptcy courts to provide noticing services in a convenient format to recipients, while at the same time reducing the delivery time and the postage costs associated with the US Mail. Three methods are available to notice recipients:

- 1. Internet E-Mail For recipients who want the speed and convenience of receiving notices on line.
- 2. Fax For recipients who don't want to set up an Internet E-Mail account, but do want to eliminate mail pieces.
- 3. EDI For high-volume recipients (200 or more notices per week) who want to automatically process data using computer database to computer database transfers. Contact the BNC at 877-837-3424 to learn more about EDI noticing.

There are two key organizations involved in the EBN process. They are:

- 1. The Bankruptcy Noticing Center (BNC) A private contractor the Judiciary hired to provide noticing services for the Bankruptcy Courts.
- 2. Bankruptcy clerk's office EBN Coordinator (each district has one) The person at the US Bankruptcy Court clerk's office who coordinates all aspects of implementing electronic noticing on behalf of that bankruptcy court.

For more details about all facets of the electronic noticing program, please visit our web site at www.ebnuscourts.com.

#### II. Basics for Becoming an E-Mail Noticing Recipient

The process of becoming an Electronic Bankruptcy noticing recipient using Internet E-Mail is straightforward. Here are the steps required to become an Internet E-Mail notice recipient:

- 1. Have an E-Mail provider that is DSN-compliant i.e., capable of returning to the BNC a Delivery Status Notification (DSN). The DSN provides confirmation that the E-Mail sent by the BNC was delivered to your mailbox. DSN is required in order to comply with Federal Rule of Bankruptcy Procedure 9036 and provides assurance to you and the court that notices were successfully delivered. Initial results from E-Mail testing by the BNC indicate that a number of E-Mail providers are not DSN-compliant (e.g., AOL, Yahoo, MSN, Mindspring). If your E-Mail provider is not DSN-compliant you will need to open a DSN-compliant mailbox in order to receive notices via E-Mail. To see a list of DSN-compliant E-Mail providers or have your current E-Mail tested for DSN compliance please visit our web site at <a href="https://www.ebnuscourts.com">www.ebnuscourts.com</a> or call our toll free support number at 877-837-3424.
- 2. Have Adobe Acrobat PDF reader software Version 4.0 or higher installed on your PC. If you do not have this software you can download it free of charge from www.adobe.com/prodindex/acrobat/readstep.html.

3. Sign a Noticing Agreement. Some courts use a court review sign-up process for implementing Noticing Agreements, while other courts have delegated the sign-up process to the BNC. To see a list of courts currently participating in EBN, which services are offered, and which Noticing Agreement to sign (see Appendix A & B) please visit our web site at www.ebnuscourts.com or call our toll free support number at 877-837-3424.

#### III. How E-Mail Works

#### A. Delivery Status Notification (DSN) Requirement

E-Mail noticing recipients must have an E-Mail provider that is DSN-compliant - i.e., capable of returning to the BNC a Delivery Status Notification (DSN). The DSN provides confirmation that the E-Mail sent by the BNC was delivered to your mailbox. DSN is required in order to comply with Federal Rule of Bankruptcy Procedure 9036 and provides assurance to you and the court that notices were successfully delivered. Initial results from E-Mail testing by the BNC indicate that a number of E-Mail providers are not DSN-compliant (e.g., AOL, Yahoo, MSN, Mindspring). If your E-Mail provider is not DSN-compliant you will need to open a DSN-compliant mailbox in order to receive notices via E-Mail. To see a list of DSN-compliant E-Mail providers or have your current E-Mail tested for DSN compliance please visit our web site at <a href="https://www.ebnuscourts.com">www.ebnuscourts.com</a> or call our toll free support number at 877-837-3424.

#### **B.** Redundant Mode

- 1. Upon receipt of your completed Noticing Agreement, the BNC will conduct a test to confirm that your E-mail account is working and that your E-Mail provider is DSN-compliant. Your E-mail provider must be able to return a Delivery Status Notification (DSN) receipt to the BNC, which provides confirmation that the E-Mail sent by the BNC was delivered to your mailbox.
- 2. E-Mail service will be initiated approximately two weeks after you complete and return the Noticing Agreement.
- 3. During the first 30 days of EBN service, the BNC will send the notice electronically as well as mail the paper copy so that you may confirm the process is working properly.
- 4. Upon expiration of the 30 day redundant mode (redundant mode begins from the date the BNC sets up your service, not the date of your first EBN notice) all future notices processed by the BNC for this court will only be sent electronically without further notice. Call the BNC at 877-837-3424 if you have other specific needs.

#### C. Name and Address Matching

When you fill in the Noticing Agreement you must identify the name(s) and address(s) and name synonyms (spelling variations of your name) to which electronic notices are to be sent. Some courts maintain a list of standardized names and addresses for some recipients (e.g., attorneys admitted to practice before the court). You may contact the clerk's office EBN coordinator to see if they have you listed. The address(s) that you list must contain a Zip+4 (9-digit) Zip Code. If you do not know your Zip+4 you can find it by going to http://www.usps.com/ncsc/lookups/lookups.htm

- 1. The BNC determines that a notice should be sent electronically by comparing the name synonyms and addresses listed on your Noticing Agreement with the names and addresses that the debtor lists on his petition. The BNC software will attempt to match the name (without punctuation) and address and send the notice electronically. (See VII. EBN Name and Address Matching Process for details and examples).
- 2. If the recipient name and address in the court's notice instructions do not match the name(s) and address(s) on the Noticing Agreement, the BNC will mail the notice via the US postal service. If applicable, contact the court EBN coordinator (see the EBN web page for a list of court contacts) to add additional names and addresses that debtors designate for you or your company.
- 3. If your Noticing Agreement is required to be submitted to the court you must notify the EBN coordinator in each court should your E-mail or any names and addresses used for electronic noticing change.
- 4. If your Noticing Agreement was submitted directly to the BNC you must notify the BNC should your E-mail or any names and addresses used for electronic noticing change.

#### D. E-Mail Transmission

The BNC will transmit the E-Mail each evening. The following guidelines apply to E-Mail transmission:

- 1. The BNC maintains a record confirming delivery of the electronic notice. If the BNC is unable to confirm receipt of the delivery for any reason, the notice will be printed and mailed the following day.
- 2. Should electronic noticing delivery to you be unsuccessful three consecutive times, the service will be terminated without further notice and only mailed copies will be sent. You must contact the court EBN coordinator or the BNC to resolve the issue and have electronic noticing service reinstated.
- 3. The BNC is not responsible for notices that are acknowledged but your ISP software incorrectly deletes the E-Mail for any reason, e.g., if the ISP makes an incorrect determination that the notices are unsolicited "junk" E-Mail.
- 4. The BNC will not retransmit notices. Contact the court to get another copy.
- 5. Not all notices you may receive in a case are processed through the BNC. Notices generated by trustees, attorneys, debtors, and some court-generated notices or orders will continue to be mailed to the address of record at the court.

#### E. E-Mail Format

Those who use the E-Mail service will receive notices as PDF (Portable Document Format) file attachments. PDF is a cross-platform, fully searchable, open file format that retains the fidelity of original documents and has gained acceptance as the standard file format for electronic document distribution and printing.

PDF files can be shared, viewed and printed by anyone with a free Adobe Acrobat<sup>(R)</sup> Reader. The Adobe Acrobat Reader software, which allows customers to view, navigate and print documents in PDF directly from within their Web browsers, is available for all major computer platforms including Windows<sup>(R)</sup>, Macintosh<sup>(R)</sup>, Unix, and LINUX.

E-Mail recipients can select one of the following options for PDF file attachments:

- 1. An E-Mail that has a single PDF file attachment, up to 2MB in size, containing multiple notices. (Example: 20 notices would be sent as 1 E-Mail with 1 PDF file attachment). A separate E-Mail will be sent when the file attachment size exceeds 2MB. Any single notice exceeding 2MB (a rare occurrence) will be sent via the U.S. Mail. If a method is not chosen on the Noticing Agreement this will be the method used.
- 2. A single E-Mail for each notice, with one PDF file attachment, up to 2MB in size, per E-Mail. (Example: 20 notices would be sent as 20 E-mails, each E-Mail with one PDF file attachment). Any single notice exceeding 2MB (a rare occurrence) will be sent via the U.S. Mail.
- 3. An E-Mail that has multiple PDF file attachments (up to 25), each attachment containing 1 notice. (Example: 20 notices would be sent as 1 E-Mail with 20 PDF file attachments). The combined file attachment(s) size is limited to 2MB. A separate E-Mail will be sent when either the number of attachments exceeds 25 or the combined file attachment(s) size exceeds 2MB. Any single notice exceeding 2MB (a rare occurrence) will be sent via the U.S. Mail.

#### Each E-Mail will formatted as follows (see Figure 1):

- 1. A subject header containing the BNC E-Mail serial number and your Noticing ID number. The serial number increases each time you are sent a message in order to help you determine that you have received all your E-Mails.
- 2. Text that describes the number of notices and total notice pages contained in PDF notice file attachment.
- 3. Text that shows the name & address of the recipient, case number, court form code, and originating court for each notice contained in the PDF notice file attachment.

## Figure 1 - Example of E-Mail Format

To: Spec.Proc@ccmail.irs.gov

Cc:

Subject: BNC E-mail # 43 to TP 2

Internal Revenue Service Main Justice Bldg. Rm. 511 Constitution Ave. & 10<sup>th</sup> St. NW Washington DC 20530

This E-mail contains 6 notices totaling 12 pages. Your E-mails are serialized; this is number 43. Please do not reply to this E-mail.

This is automatically generated message.

94-62302, 178, Atlanta Internal Revenue Service District Director PO Box 1082 Atlanta, GA 30370

95-69932, 178, Atlanta IRS POB 995, Stop 334-D

Atlanta, GA 30370

99-74568, 155, Atlanta Internal Revenue Service Attn Bankruptcy Unit 11 Box 995 Stop 335D Atlanta GA 30370

99-74568, 155, Atlanta Internal Revenue Service Bankruptcy Insolvency PO Box 995 Stop 334 D Atlanta GA 30070

99-78566, B9A, Atlanta Internal Revenue Service Attn Bankruptcy Unit 11 Box 995 Stop 335D Atlanta GA 30370

99-78566, B9A, Atlanta IRS District Director PO Box 1082 Atlanta GA 30370



- BNC00043.PDF

← Case #, Court form code, Originating court office

5

#### IV. Basics for Becoming a Fax Noticing Recipient

The process of becoming an Electronic Bankruptcy noticing recipient using Fax is straightforward. Here are the steps required to become a Fax notice recipient:

- 1. Have an open Fax line and working machine in place for notice transmittals in the evenings.
- 2. Sign a Noticing Agreement. Some courts use a court review sign-up process for implementing Noticing Agreements, while other courts have delegated the sign-up process to the BNC. To see a list of courts currently participating in EBN, which services are offered, and which Noticing Agreement to sign (see Appendix A & B) please visit our web site at www.ebnuscourts.com or call our toll free support number at 877-837-3424.

#### V. How Fax Works

#### A. Redundant Mode

- 1. Fax service will be initiated approximately two weeks after you complete and return the Noticing Agreement.
- 2. The BNC will initially conduct a test to confirm that your Fax number and machine is working.
- 3. During the first 30 days of EBN service, the BNC will send the notice electronically as well as mail the paper copy so that you can confirm the process is working properly.
- 4. Upon expiration of the 30 day redundant mode (redundant mode begins from the date the BNC sets up your service, not the date of your first EBN notice) all future notices processed by the BNC for this court will only be sent electronically without further notice. Call the BNC at 877-837-3424 if you have other specific needs.

#### **B.** Name and Address Matching

When you fill in the Noticing Agreement you must identify the name(s) and address(s) and name synonyms (spelling variations of your name) to which electronic notices are to be sent. Some courts maintain a list of standardized names and addresses for some recipients (e.g., attorneys admitted to practice before the court). You may contact the clerk's office EBN coordinator to see if they have you listed. The address(s) that you list must contain a Zip+4 (9-digit) Zip Code. If you do not know your Zip+4 you can find it by going to http://www.usps.com/ncsc/lookups/lookups.htm

- 1. The BNC determines that a notice should be sent electronically by comparing the name synonyms and addresses listed on your Noticing Agreement with the names and addresses that the debtor lists on his petition. The BNC software will attempt to match the name (without punctuation) and address and send the notice electronically. (See VII. EBN Name and Address Matching Process for details and examples).
- 2. If the recipient name and address in the court's notice instructions do not match the name(s) and address(s) on the Noticing Agreement, the BNC will mail the notice via the US postal service. If applicable, contact the court EBN coordinator (see the EBN web page for a list of court contacts) to add additional names and addresses that debtors designate for you or your company.

- 3. If your Noticing Agreement was submitted to the court you must notify the EBN coordinator in each court should your Fax or any names and addresses used for electronic noticing change.
- 4. If your Noticing Agreement was submitted directly to the BNC you must notify the BNC should your Fax or any names and addresses used for electronic noticing change.

#### C. Fax Transmission

Faxing will begin each evening at the first possible time after the notice data has been formatted by the BNC and a BNC communications line becomes available. The following guidelines apply:

- 1. The BNC will make three attempts to deliver the notice(s) by Fax. If there is a failure during transmission, the transmission will begin again at the beginning of the Fax job (the cover sheet). If a confirmation of receipt is not received within three attempts, the document will be mailed the following day.
- 2. Confirmation of receipt will consist of a Fax log acknowledging successful transmission.
- 3. Should electronic noticing delivery to you be unsuccessful three consecutive times, the service will be terminated without further notice and only mailed copies will be sent. You must contact the court EBN coordinator or the BNC to resolve the issue and have electronic noticing service reinstated.
- 4. The BNC will not retransmit notices. Contact the court to get another copy.
- 5. Fax resolution (print quality) will be determined by your receiving Fax machine. The common CCITT Group 3 Fax standards will be used.
- 6. Not all notices you may receive in a case are processed through the BNC. Notices generated by trustees, attorneys, debtors, and some court-generated notices or orders will continue to be mailed to the address of record at the court.

#### D. Fax Format

The BNC will include one Fax coversheet per recipient for all notices from the same district showing the name and address of the recipient, case number, court form code, originating court, date, and the total number of pages included in the Fax. A notice or a combined Fax will not exceed 30 pages. If a single notice exceeds 30 pages it will be mailed, not Faxed. If a combined Fax exceeds 30 pages, the Fax will be broken into segments, with no Fax segment containing more than 30 pages.

# **Electronic Bankruptcy Notification**

For the Eastern District of New York

John Smith 106 Veterans Memorial Highway Hauppauge, New York 17718 BNC Trading Partner #32 FAX phone # 615-631-9068

This fax contains 2 notices totaling 4 pages (excl coversheet). Your faxes are serialized; this is number 5.

Case #, Court Form Code, Originating Court Office

Addressed to:

**50-50001, 213, Brooklyn** JOHN SMITH, 106 VETERAN MEMORIAL HIGHWAY,

HAUPPAUGE NY 17718

50-50001, 213, Brooklyn JOHN SMITH, 106 VETERAN MEMORIAL HIGHWAY,

HAUPPAUGE NY 17718

#### VI. Guidelines for Providing Names & Addresses

When you fill in the Noticing Agreement you must identify the name(s) and address(s) and name synonyms (spelling variations of your name) to which electronic notices are to be sent. Some courts maintain a list of standardized names and addresses for some recipients (e.g., attorneys admitted to practice before the court). You may contact the clerk's office EBN coordinator to see if they have you listed. The address(s) that you list must contain a Zip+4 (9-digit) Zip Code. If you do not know your Zip+4 you can find it by going to <a href="http://www.usps.com/ncsc/lookups/lookups.htm">http://www.usps.com/ncsc/lookups/lookups.htm</a>. You may add to, subtract from, or otherwise modify this list from time to time. The following rules should be observed when submitting the list:

#### A. Standard

- 1. Initial list If you are submitting names and addresses based upon one name, you should fill in the required area of the Noticing Agreement (Appendix A) or attach a list, as appropriate. If the list includes 10 or more name and address entries see the instructions Electronic File Formats (Appendix G), for providing electronic name and address files.
- 2. Changes to list You may update the initial list of names and addresses provided in the Noticing Agreement using the following guidelines:
  - If the court(s) you have selected uses a court review sign-up process for implementing EBN Noticing Agreements, use the Name & Address Change Form in Appendix E. Fill in the appropriate information, sign it, and send the signed form and updated list to the court(s).

- If the court(s) you have selected has delegated the sign-up process for implementing EBN Noticing Agreements to the BNC use the Name & Address Change Form in Appendix F. Fill in the appropriate information, sign it, and Fax the signed form and updated list to the Bankruptcy Noticing Center (BNC) at 703-758-7370. Also, send a copy of the change form and a hard copy of the updated name and address list to each court with which you have a Noticing Agreement.
- If your list includes 10 or more name and address entries see the instructions Electronic File Formats (Appendix G), for providing electronic name and address files.
- If you are not sure which Name & Address Change Form to use you can visit our web site at <a href="https://www.ebnuscourts.com">www.ebnuscourts.com</a> or call our support number at 877-837-3424.

#### **B.** Evidence of Authority - Related Names

- 1. Initial List If you are submitting names and addresses based upon multiple, related company names (i.e., parent or subsidiary, or attorneys in a law firm), the list should be entered into the form titled Evidence of Authority Related Names (Appendix C) and attached to the Noticing Agreement. If the list includes 10 or more name and address entries see the instructions, Electronic File Formats, for providing electronic name and address files.
- 2. Changes to list You may update the initial Related Names synonym list of names and addresses. Use the Evidence of Authority Related Names form to fill in the updated names and addresses. Send the form and a hard copy of the changes to each court with which you have a Noticing Agreement. The courts will forward the information to the BNC. If the list includes 10 or more name and address entries see the instructions, Electronic File Formats, for providing electronic name and address files.

#### C. Evidence of Authority - Authorized Agent

- 1. Initial List If you are submitting a list as an agent of another company, the list should be entered into the form titled Evidence of Authority Authorized Agent (Appendix D) and attached to the Noticing Agreement. If the list includes 10 or more name and address entries see the instructions, Electronic File Formats, for providing electronic name and address files.
- 2. Changes to list You may update the initial Authorized Agent synonym list of names and addresses. Use the Evidence of Authority Authorized Agent form to fill in the updated names and addresses. Send the form and a hard copy of the changes to each court with which you have a Noticing Agreement. The courts will forward the information to the BNC. If the list includes 10 or more name and address entries see the instructions, Electronic File Formats, for providing electronic name and address files.

#### VII. EBN Name & Address Matching Process

When you fill in the Noticing Agreement you must identify the name(s) and address(s) and name synonyms (spelling variations of your name) to which electronic notices are to be sent. Some courts maintain a list of standardized names and addresses for some recipients (e.g., attorneys admitted to practice before the court). You may contact the clerk's office EBN coordinator to see if they have you listed. The address(s) that you list must contain a Zip+4 (9-digit) Zip Code. If you do not know your Zip+4 you can find it by going to http://www.usps.com/ncsc/lookups/lookups.htm

The BNC maintains the name(s) and address(s) you attach to your Noticing Agreement in a database list that determines whether court notices will be generated as a printed notice or as an E-Mail or Fax notice. The BNC will use the following process to determine if the name and address combination provided by the debtor (please remember that the debtor submits the name and address used by the court) matches one in the BNC database:

#### **A.** Matching Procedure

- 1. The notice recipient name submitted by the debtor is normalized. Commas and periods are converted to spaces. Extraneous spaces are removed from the name.
- 2. The normalized name is compared to the name synonyms listed on your Noticing Agreement that are maintained in the BNC database synonym list. A match occurs if the name matches one of the names in the BNC database. Titles count (Mr, Ms, Dr), but the match is not case sensitive. If no match is made the matching process fails at this point.
- 3. The notice recipient address submitted by the debtor is examined by USPS-certified address processing software to ensure that it is a valid (deliverable) address. If the address submitted by the debtor is insufficient for the software to produce a valid 9-digit zip code, the matching process fails. If a valid 9-digit zip code is produced, the BNC will modify the zip code provided if necessary.
- 4. The valid 9-digit zip code produced in step 3 is compared to the 9-digit zip codes provided in your Noticing Agreement that are maintained in the BNC database. If no match is made the matching process fails at this point.
- 5. If the notice recipient name and address do match the name(s) and address(s) in the BNC database, the BNC will E-Mail or Fax the notice.
- 6. If the notice recipient name and address do not match the name(s) and address(s) in the BNC database, the BNC will mail the notice via the US Postal Service.

If applicable, contact the court EBN Coordinator or the BNC (see Appendix E and F) to add additional names and addresses that debtors designate for you or your company. You must notify the EBN Coordinator in each court should your e-mail or any names and addresses used for electronic noticing change.

# **B.** Matching Examples

**Note:** The <u>name **AND** address</u> must match in order for the notice to be sent electronically.

# **Example 1 - Name Matching**

| Name(s) Provided by Noticing  | Robert Smith              |                                  |
|-------------------------------|---------------------------|----------------------------------|
| Partner                       | Bob Smith                 |                                  |
|                               | R. Smith                  |                                  |
|                               | Robert Smith, Esq.        |                                  |
| Name(s) Provided by Debtor(s) | <b>BNC Matches Name</b>   | Reason                           |
|                               | <b>Provided by Debtor</b> |                                  |
| B. Smith                      | No                        | Normalizes ".", can't match "B"  |
| Mr. Robert Smith              | No                        | Normalizes ".", can't match 'Mr" |
| Robert Smith esq              | Yes                       | Normalizes "," "." & case        |
| R Smith                       | Yes                       | Normalizes "."                   |

# **Example 2 - Address Matching**

| Address(s) Provided by  | Address(s) Provided by | <b>BNC Matches</b> | Reason                      |
|-------------------------|------------------------|--------------------|-----------------------------|
| <b>Noticing Partner</b> | Debtor(s)              | Address            |                             |
|                         |                        | Provided by        |                             |
|                         |                        | Debtor             |                             |
| 11400 Commerce Park     | 11400 Commerce Park    | Yes                | Software produces valid 4-  |
| Drive Ste 600           | Drive                  |                    | digit zip "1549", doesn't   |
| Reston, VA 20191-1549   | Reston Va 20191        |                    | need Ste #                  |
|                         | 11400 Commerce Park    | Yes                | Software produces valid 4-  |
|                         | Drive Ste 600          |                    | digit zip "1549"            |
|                         | Reston Va 20191        |                    |                             |
|                         | 1140 Commerce Park     | No                 | "1140" is invalid street #  |
|                         | Drive                  |                    |                             |
|                         | Reston Va 20191        |                    |                             |
|                         | 11400 Commerce Park    | Yes                | Software produces valid 4-  |
|                         | Drive Suite 300        |                    | digit zip "1549" to replace |
|                         | Reston, VA 20191-1526  |                    | "1526", doesn't need Ste #  |
|                         | 11400 Commerce Park Dr | Yes                | Software produces valid 9-  |
|                         | Ste 600                |                    | digit zip "20191-1549" to   |
|                         | Reston VA 20190        |                    | replace "20190"             |
|                         | Commerce Park Drive    | No                 | No street #                 |
|                         | Reston VA 20191-1549   |                    |                             |

# **VIII.** How to Get Support

The BNC provides toll free help desk support for all aspects of EBN at 877-837-3424.

#### **Appendix A - Noticing Agreement - Send to Court**

The court you have selected uses a court review sign-up process for implementing EBN Noticing Agreements. Fill in the appropriate data on the attached agreement, sign it and send it to the court (see Appendix H for court address). You must have an agreement with each court from which you wish to receive electronic notices. You may become either an E-Mail Noticing or a Fax Noticing with each court, but not both.

#### **United States Bankruptcy Court**

\_District of \_

Local Court Monitoring Agreement

## **Electronic Bankruptcy Noticing Agreement**

(To initiate electronic bankruptcy noticing via fax or Internet e-mail with PDF attachment.)

| Company or Law Firm Name of Subscriber:  |  |
|--|--|
| <b>OR</b> Individual Name of Subscriber: |  |

The court is requested to transmit bankruptcy notices electronically through the Bankruptcy Noticing Center (BNC) pursuant to Federal Rule of Bankruptcy Procedure 9036.

This Agreement is provided by the U.S. Bankruptcy Court and may not be altered or changed in any manner. If you, or your company, wish to receive bankruptcy notices from this court electronically instead of through the US mail, please complete this Agreement indicating one of the electronic methods offered and return it to the Bankruptcy Court Clerk's Office - attention EBN Coordinator.

For Additional Information: EBN web page www.EBNuscourts.com and toll free help line 1-877-837-3424

#### **How the Program Works:**

Redundant Mode. Entities that complete and return this form to the clerk's office EBN Coordinator will have EBN service initiated through the court's BNC in approximately two weeks. If you choose the Internet e-mail with a copy of the notice attached in Adobe Portable Document Format (PDF) format method, your e-mail system must return a Delivery Status Notification (DSN) receipt upon notice delivery. For a list of known DSN e-mail providers and a link to download the required free PDF viewer software from Adobe Systems, visit the EBN web page at : http://www.EBNuscourts.com. The BNC will initially conduct a test to confirm that your e-mail account will return the required DSN receipt or that the fax number is working. During the first 30 days of EBN service, the BNC will send the notice electronically as well as mail the paper copy to allow you to confirm the process is working properly. Whether fax or e-mail, upon expiration of the 30 day redundant mode (redundant mode begins from the date the BNC sets up your service, not the date of your first EBN notice) all future notices processed by the BNC for this court will only be sent electronically without further notice.

Name Matching. The BNC software will attempt to match the name and address provided on this form to the address included in the court's notice instructions. In most cases, the addresses in the court's computer files are provided by the debtor. The BNC software will attempt to match the name (without punctuation) and address and send the notice electronically. If the recipient name and address in the court's notice instructions do not match the name and address on this form, the BNC will mail the notice. If applicable, submit additional names and addresses that debtors designate for you or your company to the court EBN Coordinator. You must notify the court EBN Coordinator should your e-mail, fax, or names and addresses used for electronic noticing change.

<u>In Case of Error</u>. The BNC maintains a record confirming delivery of the electronic notice. If the BNC is unable to confirm receipt of the delivery for any reason, the notice will be printed and mailed the following day. The BNC will not retransmit notices. Should electronic noticing delivery to you be unsuccessful three consecutive times, the service will be terminated without further notice and only mailed copies will be sent. Please contact the court EBN Coordinator or the BNC to resolve the issue and have electronic noticing service reinstated. Either party may terminate this Agreement without cause by giving the other party written notice.

NOTE: The BNC does not process all the notices you may receive in a case. Notices generated by trustees, attorneys, debtors, and some court-generated notices or orders will continue to be mailed to the address of record at the court.

#### **CHOOSE ONE METHOD**

#### **Internet E-Mail with PDF Attachment**

Notices are delivered to addresses based on the court's case records, please enter subscriber name and address EXACTLY as it appears on current notices. The following information will only be used to set up your account for the name and address matching process. You may attach additional names and addresses (spelling variations) for which you receive bankruptcy notices.

| Firm/Company   |  |  | E-Mail Address to Receive Notices:   |
|--|--|--|--|
| -OR-<br>Individual Name  |  |  |  |
| Address Line 1   |  |  | Email options: (Check one) 1 e-mail with 1 attachment containing up to   |
| Address Line 2   |  |  | 2 mb, or approximately 25 notices (default)  1 e-mail with multiple attachments, up to 25  |
| Address Line 3   |  |  | (1 notice per attachment) individual e-mail message and attachment for each notice   |
| City, State  |  |  | Voice Phone Number:  |
|  |  |  |  |
| Zip (Zip +4<br>Required)   |  | To find your 9 digit<br>www.usps.com/ncso  | zip, go to:<br>c/lookups/lookups.htm   |
| an authorized offic corporation and I a agreement on beha and I affirm that be entity, and any atta variations) and add named company. I created between the herein and the BNG form and that neith liability for errors a herein or as future | erjury, I the undersigner of the above named and uly authorized to all of the named companion and the company names dresses, should legally I understand that no left entity receiving bar of the BNC nor the coresulting from the information on behalf | d company or enter into this any or corporation; the above named (spelling be directed to the egal relationship is ankruptcy notices ubmission of this purt bears any ormation submitted ations or | (For an individual or trustee) Under penalty of perjury, I affirm that bankruptcy notices for my name and addresses provided above, and any attached spelling variations, should legally be directed to my e-mail address above. I understand that no legal relationship is created between the entity receiving bankruptcy notices herein and the BNC by this election or submission of this form and that neither the BNC nor the court bears any liability for errors resulting from the information submitted herein or as future amendments, modifications or substitutions for this information on behalf of this entity.  Signature:  Date: |
| For the Court:   |  | District:  | Date:  |

#### **CHOOSE ONE METHOD**

#### **Facsimile Transmission**

Notices are delivered to addresses based on the court's case records, please enter subscriber name and address EXACTLY as it appears on current notices. The following information will only be used to set up your account for the name matching process. You may attach additional names and addresses (spelling variations) for which you receive bankruptcy notices.

| Firm/Company   |  |   | Fax Number to Receive Notices:   |
|--|--|---|--|
| -OR-   |  |   |  |
| Individual Name  |  |   | Fax notices will be grouped up to 30 pages under one cover sheet   |
| Address Line 1   |  |   |  |
| Address Line 2   |  |   | Voice Phone Number:  |
| Address Line 3   |  |   |  |
| City, State  |  |   |  |
| Zip (Zip +4<br>Required)   |  | To find your 9 digit www.usps.com/ncsc  | zip, go to:<br>c/lookups/lookups.htm   |
| an authorized office corporation and I a agreement on beha and I affirm that ba entity, and any atta variations) and add named company. I created between the herein and the BNC form and that neith liability for errors referein or as amend | erjury, I the undersigner of the above named method authorized to all of the named company names resses, should legally understand that no let entity to receive bare by this election or ster the BNC nor the coresulting from the informents, modifications behalf of this entity. | d company or enter into this any or corporation; the above named (spelling be directed to the egal relationship is akruptcy notices ubmission of this ourt bears any ormation submitted | (For an individual or trustee) Under penalty of perjury, I affirm that bankruptcy notices for my name and addresses provided above, and any attached spelling variations, should legally be directed to my fax number above. I understand that no legal relationship is created between the entity to receive bankruptcy notices herein and the BNC by this election or submission of this form and that neither the BNC nor the court bears any liability for errors resulting from the information submitted herein or as amendments, modifications or substitutions for this information on behalf of this entity.  Signature:  Date: |
| For the Court:   |  | District:   | Date:  |

Clerk's office must route to BNC for implementation. (5/25/00)

# Appendix B - Noticing Agreement - Send to BNC

The court you have selected has delegated the sign-up process for implementing EBN Noticing Agreements to the BNC. Fill in the appropriate data on the attached agreement, sign it and send it to the BNC at the address listed on the agreement. You must have an agreement with each court from which you wish to receive electronic notices. You may become either an E-Mail Noticing or a Fax Noticing with each court, but not both.

#### **United States Bankruptcy Court**

\_\_\_\_\_District of \_\_\_\_\_ Direct BNC Sign-up Agreement

# Electronic Bankruptcy Noticing Agreement

(To initiate electronic bankruptcy noticing via fax or Internet e-mail with PDF attachment.)

| Company or Law Firm Name of Subscriber:  |  |
|--|--|
| <b>OR</b> Individual Name of Subscriber: |  |

The court is requested to transmit bankruptcy notices electronically through the Bankruptcy Noticing Center (BNC) pursuant to Federal Rule of Bankruptcy Procedure 9036.

This Agreement is provided by the U.S. Bankruptcy Court and may not be altered or changed in any manner. If you, or your company, wish to receive bankruptcy notices from this court electronically instead of through the US mail, please complete this Agreement indicating one of the electronic methods offered and mail or fax it to the court's noticing contractor at:

BAE Systems - Attention BNC Dept. 11400 Commerce Park Drive Reston, VA 20191 Fax: (703) 758-7370

For Additional Information: EBN web page www.EBNuscourts.com and toll free help line 1-877-837-3424

#### **How the Program Works:**

Redundant Mode. Entities that complete and return this form to the BNC will have EBN service initiated in approximately two weeks. If you choose the Internet e-mail with a copy of the notice attached in Adobe Portable Document Format (PDF) format method, your e-mail system must return a Delivery Status Notification (DSN) receipt upon notice delivery. For a list of known DSN e-mail providers and a link to download the required free PDF viewer software from Adobe Systems, visit the EBN web page at: http://www.EBNuscourts.com. The BNC will initially conduct a test to confirm that your e-mail account will return the required DSN receipt or that the fax number is working. During the first 30 days of EBN service, the BNC will send the notice electronically as well as mail the paper copy to allow you to confirm the process is working properly. Whether fax or e-mail, upon expiration of the 30 day redundant mode (redundant mode begins from the date the BNC sets up your service, not the date of your first EBN notice) all future notices processed by the BNC for this court will only be sent electronically without further notice.

Name Matching. The BNC software will attempt to match the name and address provided on this form to the address included in the court's notice instructions. In most cases, the addresses in the court's computer files are provided by the debtor. The BNC software will attempt to match the name (without punctuation) and address and send the notice electronically. If the recipient name and address in the court's notice instructions do not match the name and address on this form, the BNC will mail the notice. If applicable, submit additional names and addresses that debtors designate for you or your company to the BNC. You must notify the BNC should your e-mail, fax, or names and addresses used for electronic noticing change.

<u>In Case of Error</u>. The BNC maintains a record confirming delivery of the electronic notice. If the BNC is unable to confirm receipt of the delivery for any reason, the notice will be printed and mailed the following day. The BNC will not retransmit notices. Should electronic noticing delivery to you be unsuccessful three consecutive times, the service will be terminated without further notice and only mailed copies will be sent. Please contact the BNC to resolve the issue and have electronic noticing service reinstated. Either party may terminate this Agreement without cause by giving the other party written notice.

NOTE: The BNC does not process all the notices you may receive in a case. Notices generated by trustees, attorneys, debtors, and some court-generated notices or orders will continue to be mailed to the address of record at the court.

#### **CHOOSE ONE METHOD**

#### **Internet E-Mail with PDF Attachment**

Notices are delivered to addresses based on the court's case records, please enter subscriber name and address EXACTLY as it appears on current notices. The following information will only be used to set up your account for the name and address matching process. You may attach additional names and addresses (spelling variations) for which you receive bankruptcy notices.

| Firm/Company -OR- Individual Name  Address Line 1  Address Line 2  Address Line 3  City, State |       |  | E-Mail Address to Receive Notices:  Email options: (Check one)  1 e-mail with 1 attachment containing up to 2 mb, or approximately 25 notices (default)  1 e-mail with multiple attachments, up to 25 (1 notice per attachment)  individual e-mail message and attachment for each notice  Voice Phone Number:  |
|--|-------|--|---|
| Zip (Zip +4<br>Required)   |       | To find your 9 digit www.usps.com/ncsc   | zip, go to:<br>c/lookups/lookups.htm  |
|  |       | I company or enter into this any or corporation; the above named (spelling be directed to the gal relationship is akruptcy notices ubmission of this ourt bears any ormation submitted ations or | (For an individual or trustee) Under penalty of perjury, I affirm that bankruptcy notices for my name and addresses provided above, and any attached spelling variations, should legally be directed to my e-mail address above. I understand that no legal relationship is created between the entity receiving bankruptcy notices herein and the BNC by this election or submission of this form and that neither the BNC nor the court bears any liability for errors resulting from the information submitted herein or as future amendments, modifications or substitutions for this information on behalf of this entity.  Signature: |
| Date:  |       |  | Date:   |
| Corporate Officer 7 (If applicable)  | Γitle |  |   |

(5/25/00)

# **CHOOSE ONE METHOD**

# **Facsimile Transmission**

Notices are delivered to addresses based on the court's case records, please enter subscriber name and address EXACTLY as it appears on current notices. The following information will only be used to set up your account for the name matching process. You may attach additional names and addresses (spelling variations) for which you receive bankruptcy notices.

| Firm/Company  |  |  | Fax Number to Receive Notices:   |
|---|--|--|--|
| -OR-  |  |  |  |
| Individual Name   |  |  | Fax notices will be grouped up to 30 pages under one cover sheet   |
| Address Line 1  |  |  |  |
| Address Line 2  |  |  | Voice Phone Number:  |
| Address Line 3  |  |  |  |
| City, State   |  |  |  |
| Zip (Zip +4<br>Required)  |  | To find your 9 digit www.usps.com/nc   | zip, go to:<br>esc/lookups/lookups.htm   |
| an authorized office corporation and I a agreement on beha and I affirm that be entity, and any atta variations) and add named company. It created between the herein and the BNG form and that neith liability for errors in herein or as amend this information on Name:  Signature:  Date: | erjury, I the undersigner of the above named m duly authorized to elf of the named companinkruptcy notices for the ched company names resses, should legally a understand that no left entity to receive band by this election or suffer the BNC nor the corresulting from the informents, modifications of behalf of this entity. | company or enter into this any or corporation; the above named (spelling be directed to the gal relationship is akruptcy notices ubmission of this purt bears any ormation submitted | (For an individual or trustee) Under penalty of perjury, I affirm that bankruptcy notices for my name and addresses provided above, and any attached spelling variations, should legally be directed to my fax number above. I understand that no legal relationship is created between the entity to receive bankruptcy notices herein and the BNC by this election or submission of this form and that neither the BNC nor the court bears any liability for errors resulting from the information submitted herein or as amendments, modifications or substitutions for this information on behalf of this entity.  Signature:  Date: |
| (If applicable)   | riue:  |  |  |

(5/25/00)

# **Appendix C - Evidence of Authority Form - Related Names**

#### ELECTRONIC BANKRUPTCY NOTICING

# Evidence of Authority Form

#### **Related Names**

This form must be completed as an attachment to the Electronic Noticing Agreement whenever electronic notices from a U.S. Bankruptcy Court are addressed to a related company, i.e., parent or subsidiary company, of the subscriber company, or individual attorneys of a subscriber law firm, and the notices are to be delivered to a single electronic mail account or fax number.

| names, or is a law firm subscriber, versions of all notices as described   | (subscriber compathe following specifically named related and that the subscriber is duly authorial in the Electronic Noticing Agreement and attorneys of the subscriber law firm   | ized to receive, electronic at which are addressed to such   |
|--|---|--|
| manner. Subscriber must present which it has an Electronic Notice below will be used to match again  | e U.S. Bankruptcy Court and may not at this form for approval to each baring Agreement. Any combination of st the recipient list for a particular notic may contact you for an electronic nar   | nkruptcy clerk's office with<br>names and addresses submitted<br>ice and thereby be identified for   |
| Related Names: (If necessary, atta   | ch additional names and address)  |  |
| Related Addresses: (Zip + 4 requi  | red)  |  |
| subscriber company, corporation of noticing agreement on behalf of the names provided for by this agreement addresses provided above should be responsible for the accuracy of the Courts nor the Bankruptcy Noticing inconvenience caused as a result of no legal relationship is created bet the court by this election or submit bankruptcy clerk's office should notices for any of the related name | dersigned affirm I am an authorized of a law firm and I am duly authorized to be named subscriber company, corporatent; and I affirm that bankruptcy notice directed to the named subscriber. It is name and address information providing Center (BNC) will be held responsible from any inaccuracy or error in the providing ween the entity to receive bankruptcy ssion of this form. I understand I had the subscriber no longer be the legimes or addresses submitted above. | o enter into this electronic tion or law firm and all related ces for the related names and I understand I am solely led and that neither the U.S. ble for any loss, damage or led information. I understand that notices herein and the BNC or ave a duty to inform each al recipient of the bankruptcy |
| By Subscriber (company/law firm  | name):  |  |
| Name (print):  | Signature:  | Date:  |
| Title:   | Phone:  |  |
| For the Court:   | District:   | Date:  |

Clerk's Office must route to the BNC for implementation. (3/31/00)

# **Appendix D - Evidence of Authority Form - Authorized Agent**

#### ELECTRONIC BANKRUPTCY NOTICING

# Evidence of Authority Form

# **Authorized Agent**

This form must be completed as an attachment to the Electronic Noticing Agreement when electronic notices from a U.S. Bankruptcy Court should be directed to an **Authorized Agent** of another company.

| Please be advised that pursuant to the Federal F (subscriber) is the   |  | rocedure 2002(g) o receive bankruptcy notices for the  |
|--|--|--|
| following company (the principal) and its subs   | •  | , receive cumulapooy nouces for une  |
| Subscriber must present this form for approan Electronic Noticing Agreement.   | oval to each bankrup   | otcy clerk's office with which it has  |
| Any combination of names and addresses subm<br>for a particular notice, and thereby be identified<br>Center (BNC) may contact you for an electroniare attached.  | d for electronic transn  | nission. The Bankruptcy Noticing   |
| Principal company name and any subsidiaries f subscriber/agent: (If necessary, attach additiona  |  | notices should be sent to the  |
| Addresses: (If necessary, attach additional prin   | ncipal company addre   | ·<br>  |
| Under penalty of perjury, I the undersigned afficompany/corporation am duly authorized to enter into this electronic company or corporation and all related compar bankruptcy notices for the principal company of following subscriber/agent company: pursuant to the Electronic Noticing Agreement the entity to receive bankruptcy notices herein and that neither the BNC nor the court bears are submitted herein. I understand I have a duty subscriber no longer be authorized to receive | noticing agreement on names and addresses and addresses and addresses and addresses and the BNC by this my liability for errors at to inform each bank | (principal company name) and I on behalf of the named principal es provided above; and I affirm that above should be directed to the (subscriber/agent) o legal relationship is created between election or submission of this form resulting from the information cruptcy clerk's office should the |
| Principal Company Officer Name (print):  |  | Title:   |
| Officer Signature:   |  | Date:  |
| Officer Phone:   |  |  |
| For the Court: Clerk's Office must route to the BNC for imple  | District:  | Date:  |

# Appendix E - Name & Address Change Form - Send to Court

The court you have selected uses a court review process for implementing Name & Address changes. Fill in the appropriate data on the attached agreement, sign it and send it to the court (see Appendix H for court address)

# . ELECTRONIC BANKRUPTCY NOTICING NAME and ADDRESS CHANGE FORM for E-MAIL or FAX NOTICING AGREEMENT

Local Court Monitoring Template Agreement

| Please be advised we  |                                       | wish to modify, with the      |
|---|---------------------------------------|-------------------------------|
| names and addresses submitted be<br>courts. As required by the Agreem<br>each bankruptcy court with whice | ent, Subscriber is sending thes       | e name and address changes to |
| responsible for the accuracy of Bankruptcy Noticing Center will necaused as a result of any inaccuracy    | ot be held responsible for any        | loss, damage or inconvenience |
| If your Fax number has changed en   | nter: Old number here:                |                               |
|   | New number here:                      |                               |
| If your E-Mail address has changed  | d enter: Old address here:            |                               |
|   | New address here:                     |                               |
| Names to be added: (If necessary, a   | attach additional names)              |                               |
|   |                                       |                               |
| Names to be deleted: (If necessary,   |                                       |                               |
| Addresses to be added: (If necessa  | · · · · · · · · · · · · · · · · · · · |                               |
| Addresses to be deleted: (If necessary)   |                                       |                               |
| Date:   |                                       |                               |
| Subscriber:   |                                       |                               |
| Signature:  |                                       |                               |
| For the Court:  | District:                             | Date:                         |

### **Appendix F - Name & Address Change Form - Send to BNC**

The court you have selected has delegated the process for implementing Name & Address changes to the BNC. Fill in the appropriate information, sign it, and Fax the signed form and updated list to the Bankruptcy Noticing Center (BNC) at 703-758-7370. Also, send a copy of the change form and a hard copy of the updated name and address list to each court with which you have a Noticing Agreement.

# ELECTRONIC BANKRUPTCY NOTICING NAME and ADDRESS CHANGE FORM for E-MAIL or FAX NOTICING AGREEMENT

Direct BNC Template Agreement

| Please be advised we wish to modify, with the  |
|--|
| names and addresses submitted below, all Subscriber Noticing Agreements with the bankrupto       |
| courts. As required by the Agreement, Subscriber is sending these name and address changes t     |
| the Bankruptcy Noticing Center and is sending a copy of the changes to each bankruptcy court     |
| with which it has an Agreement. Subscriber agrees that it is solely responsible for the accuracy |
| of the name and address information provided and that the Bankruptcy Noticing Center will no     |
| be held responsible for any loss, damage or inconvenience caused as a result of any inaccuracy   |
| or error in the attached information.  |
|  |
| If your Fax number has changed enter: Old number here:   |
| New number here:   |
| If your E-Mail address has changed enter: Old address here:                                      |
| New address here:  |
|  |
| Names to be added: (If necessary, attach additional names)                                       |
|  |
|  |
|  |
|  |
| Names to be deleted: (If necessary, attach additional names)                                     |
|  |
|  |
| <del></del>  |
| Addresses to be added: (If necessary, attach additional addresses)                               |
|  |
|  |
|  |
|  |
| Addresses to be deleted: (If necessary, attach additional addresses)                             |
|  |
|  |
| <del></del>  |
| Date:  |
| <u> </u>   |
| Subscriber:  |
| Signature:   |

#### **Appendix G - Electronic File Formats**

If a Noticing Partner has more than 10 names and addresses for the Noticing Agreement (for the initial agreement or for updates), electronic file copies of the names and addresses should be sent to the BNC for entry into the BNC electronic noticing system. Please use the following guidelines when creating the electronic files:

- Please provide two files: (1) a file containing the names and (2) a file containing the addresses. Files should be in ASCII format.
- Name files should be single spaced with one name per line. It is ok to have duplicate names in the file. Do not place blank lines between the names.
- Address files can be in one of two formats: (1) "pipe-delimited" or (2) "one-up."
- Email the files to ebn@noticingcenter.com.

#### (1) Pipe-delimited format

Provide one address per line with pipe-symbols ('|') separating the address elements. There should be a maximum of 4 address elements per line. If there are fewer than 4 address elements add a pipe for each missing element. Do not place blank lines between. It is ok to have spaces between an address element and a pipe symbol, but not ok to have tabs between an address element and a pipe symbol. End the line with a pipe symbol, but do not start the line with a pipe symbol.

#### Examples:

Atlanta Service Center|Post Office Box 48111|Atlanta GA 30362|| 1040 Waverly Street|Holtsville NY 00501||| 1107 48th Ave. North|Suite 210 |Myrtle Beach, S.C. 29577 || Mdp-39|Room 653|1835 Assembly Street|Columbia SC 29201|

#### (2) One-up format

Provide up to 4 elements per address with one line per address element and one blank line between addresses. There can be no blank lines within an address.

#### Examples:

NJ Division of Taxation PAYCO COLLECTION PO BOX 999 EDISON NJ 08818

Division of Taxation 50 Barrack St. PO Box 269 Trenton NJ 08646

PO Box 046 Trenton NJ 08646-0046

# **Appendix H - Court Address List**

If you are unable to reach the Point of Contact identified in the Court Address List, please call the BNC at 877-837-3424.

| Name                  | District Name        | Address1                                   | Address2                      | Address3                     | POC              | Phone              |
|-----------------------|----------------------|--|-------------------------------|------------------------------|------------------|--------------------|
| U.S. Bankruptcy Court | Alabama - Middle     | 1 Court Square, Suite 127                  | Montgomery, AL 36102          |                              | Yvonne Kemp      | 334-206-6336       |
| U.S. Bankruptcy Court | Alabama - North      | 1800 5th Avenue N.                         | Birmingham, AL 35203          |                              | Becky Walker     | 205-714-3942       |
| U.S. Bankruptcy Court | Alabama - South      | 201 Saint Louis St.                        | Mobile, AL 36602              |                              | Gregg Roberts    | 334-441-5391       |
| U.S. Bankruptcy Court | Alaska               | 605 W. Fourth Avenue                       | Anchorage, AK 99501-2296      |                              | Doug Newman      | 907-271-2655       |
| U.S. Bankruptcy Court | Arizona              | 2929 N Central Ave.                        | 9th Floor                     | Phoenix, AZ 85012            | Brett Montana    | 602-640-5800 X276  |
| U.S. Bankruptcy Court | Arkansas             | 300 W. Second Street                       | Little Rock, AR 72201         |                              | Karen Waldroff   | 501-918-5560       |
| U.S. Bankruptcy Court | California - Central | Roybal Federal Building                    | 255 East Temple Street        | Los Angeles, CA 90012        | Vicky Alcala     | 213-894-5110       |
| U.S. Bankruptcy Court | California - East    | 501 I Street, Suite 3-200                  | Sacramento CA 95814           |                              | Jack Laymon      | 916-930-4463       |
| U.S. Bankruptcy Court | California - North   | 235 Pine Street                            | San Francisco, CA 94104       |                              | Wendy Kan        | 415-268-2340       |
| U.S. Bankruptcy Court | California - South   | 325 West F Street                          | San Diego, CA 92101-6991      |                              | Kurt Herbold     | 619-557-2692       |
| U.S. Bankruptcy Court | Colorado             | 721 19th Street                            | Denver, CO 80202              |                              | Dianne Hunter    | 303-844-0288       |
| U.S. Bankruptcy Court | Connecticut          | 450 Main Street                            | Hartford, CT 06103            |                              | Barbara Germain  | 860-240-2610 X44   |
| U.S. Bankruptcy Court | Delaware             | 824 Market Street                          | 5th Floor                     | Wilmington, DE 19801         | Clerk            | 302-573-6601       |
| U.S. Bankruptcy Court | District of Columbia | 333 Constitution Ave., NW                  | U.S. Courthouse Room 4400     | Washington, DC 20001         | Kevin Clark      | 202-273-0042 X102  |
| U.S. Bankruptcy Court | Florida - Middle     | Sam M. Gibbons United States<br>Courthouse | 801 N. Florida Ave. Suite 727 | Tampa, FL 33602-3899         | Laurie Ellwood   | 813-301-5063       |
| U.S. Bankruptcy Court | Florida - Middle     | 311 West Monroe St.                        | Jacksonville, FL 32201        |                              | Gull Weaver      | 904-232-2852 X7320 |
| U.S. Bankruptcy Court | Florida - North      | 227 N. Bronough St., Rm. 3120              | Tallahassee, FL 32301         |                              | Joe Goodie       | 850-942-8956       |
| U.S. Bankruptcy Court | Florida - South      | 51 SW 1st AV, 15th Floor                   | Miami FL 33130                |                              | Joe Falzone      | 305-536-5216 X3094 |
| U.S. Bankruptcy Court | Georgia - Middle     | 433 Cherry Street                          | Macon, GA 31201               |                              | Robley Willis    | 912-752-3506 X3342 |
| U.S. Bankruptcy Court | Georgia - North      | 1340 Russell Building                      | 75 Spring Street, S.W.        | Atlanta, GA 30303-3363       |                  | 404-215-1034       |
| U.S. Bankruptcy Court | Georgia - South      | 827 Telfair Street                         | Suite 150                     | Augusta, GA 30903            | Cindy Ryan       | 912-650-4100       |
| U.S. Bankruptcy Court | Hawaii               | 1 '  | Honolulu, HI 96813            |                              | Randall Sugiyama | 808-522-8117       |
| U.S. Bankruptcy Court | Idaho                | 550 West Fort MSC042                       | Boise, Idaho 83724            |                              | Sue Beitia       | 208-334-9464       |
| U.S. Bankruptcy Court | Illinois - Central   | 226 U.S. Courthouse                        | 600 E. Monroe Street          | Springfield, IL 62701        | Shirley Aleguas  | 217-492-4261       |
| U.S. Bankruptcy Court | Illinois - North     | 219 S Dearborn ST                          | Chicago IL 60604              |                              | Arnaldo Rivera   | 312-435-6869       |
| U.S. Bankruptcy Court | Illinois - South     | 750 Missouri Avenue                        | East St. Louis, IL 62201      |                              | Mary Kelemetc    | 618-482-9308       |
| U.S. Bankruptcy Court | Indiana - North      | 401 S. Michigan St.                        | South Bend, IN 46601-2196     |                              | Guy Weeks        | 219-236-8238       |
| U.S. Bankruptcy Court | Indiana - South      | 46 E. Ohio St. Rm. 123                     | Indianapolis, IN 46204        |                              | Terry O'Donnell  | 317-229-3804       |
| U.S. Bankruptcy Court | Iowa - North         | Suite 800                                  | 425 2nd Street SE             | Cedar Rapids, IA 52401       | Kirk Leggott     | 319-286-2222       |
| U.S. Bankruptcy Court | Iowa - South         | 110 E. Court Ave Suite 300                 | Des Moines, Iowa 50309        |                              | Bill Gast        | 515-284-6230       |
| U.S. Bankruptcy Court | Kansas               | 167 U. S. Courthouse                       | 401 N. Market                 | Wichita, KS 67202            | Larry White      | 316-269-6691       |
| U.S. Bankruptcy Court | Kentucky - East      | 200 Merrill Lynch Plaza                    | 100 East Vine Street          | Lexington, KY 40507-<br>1406 | Chris Tuttle     | 606-233-2659       |
| U.S. Bankruptcy Court | Kentucky - West      | 546 U.S. Courthouse                        | 601 W. Broadway               | Louisville, KY 40202         | Michelle Pierce  | 502-582-5454       |
| U.S. Bankruptcy Court | Louisiana - East     | 501 Magazine Street                        | Suite 601                     | New Orleans, LA 70130        |                  | 504-589-7878 X7870 |
| U.S. Bankruptcy Court | Louisiana - Middle   | 707 Florida Street                         | Room 119                      | Baton Rouge, LA 70801        |                  | 504-389-0211 X216  |
| U.S. Bankruptcy Court | Louisiana - West     | U.S. Courthouse, Suite 2201                | 300 Fannin St.                | Shreveport, LA 71101         | Carole Lacefield | 318-676-4267       |
| U.S. Bankruptcy Court | Maine                | 537 Congress Street                        | Portland, ME 04101            |                              | Karyn Scovill    | 207-780-3482       |
| U.S. Bankruptcy Court | Maryland             | 101 W. Lombard Street                      | Suite 919                     | Baltimore, MD 21201          | Diana Polling    | 410-962-3690       |

| Name                  | District Name           | Address1                               | Address2                                | Address3              | POC               | Phone              |
|-----------------------|-------------------------|--|---|-----------------------|-------------------|--------------------|
| U.S. Bankruptcy Court | Massachusetts           | 10 Causeway Street                     | Rm. #1101                               | Boston, MA 02222      | Phyllis Enman     | 617-565-6072       |
| U.S. Bankruptcy Court | Michigan - East         | 211 W. Fort Street                     | Detroit, MI 48226                       |                       | Bonnie White      | 313-234-0072       |
| U.S. Bankruptcy Court | Michigan - West         | 110 Michigan St.,NW                    | Grand Rapids, MI 49501                  |                       | Mike Ley          | 616-456-2540       |
| U.S. Bankruptcy Court | Minnesota               | 301 U.S. Courthouse                    | 300 South 4th Street                    | Minneapolis, MN 55415 | Ed Fisher         | 612-664-5231       |
| 1 7                   | Mississippi - North     |  | Thomas G. Abernethy Fed. Bldg. Rm. #205 | Aberdeen, MS 39730    | Joyce Bell        | 601-369-1048       |
| U.S. Bankruptcy Court | Mississippi - South     | 100 E. Capital St.                     | Room 101                                | Jackson, MS 39201     | Carolyn Spears    | 601-965-5312       |
| U.S. Bankruptcy Court | Mississippi - South     | 725 Washington Loop                    | Suite 117                               | Biloxi, MS 39530-2267 | Clerk             | 601-432-5542       |
| U.S. Bankruptcy Court | Missouri - East         | 211 N. Broadway, 7th Floor             | St. Louis, MO 63102-2734                |                       | Bill Wolfenbarger | 314-425-4222 X350  |
| U.S. Bankruptcy Court | Missouri - West         | 400 East 9th Street, Room<br>1510      | Kansas City, MO 64106                   |                       | Roberta Kostrow   | 816-512-1818       |
| U.S. Bankruptcy Court | Montana                 | Federal Building, Room 273             | 400 North Main                          | Butte, MT 59701       | Bernard McCarthy  | 406-782-1043 X203  |
| U.S. Bankruptcy Court | Nebraska                | 215 No. 17 St., Rm. 8419               | Omaha, NE 68102                         |                       | Sheri Sorensen    | 402-221-4665       |
| U.S. Bankruptcy Court | New Hampshire           | 275 Chestnut St., Rm #404              | Manchester, NH 03101                    |                       | Kerri Mikolaities | 603-666-7789       |
| U.S. Bankruptcy Court | New Jersey              | Martin Luther King JR Federal Building | 50 Walnut ST                            | Newark NJ 07102       | John Heim         | 973-645-6474 X2269 |
| 1 7                   | New Mexico              | 421 Gold Avenue SW                     | Albuquerque, NM 87102-3254              |                       | Wanda Meriweathe  | r 505-248-5009     |
| U.S. Bankruptcy Court | New York - East         | 75 Clinton Street                      | Brooklyn, NY 11201                      |                       | Ann Zito          | 718-330-2188 X232  |
| U.S. Bankruptcy Court | New York - North        | James T. Foley Courthouse              | 445 Broadway, Suite 330                 | Albany, NY 12207      | Sally Mears       | 518-257-1627       |
| U.S. Bankruptcy Court | New York - South        | One Bowling Green Rm 534               | New York, NY 10004                      |                       | Dick Moylan       | 212-668-2870 X3524 |
| U.S Bankruptcy Court  | New York - West         | 68 Court Street                        | Room 310                                | Buffalo, NY 14202     | Jeffrey Brown     | 716-551-4130       |
| U.S. Bankruptcy Court | North Carolina - East   | 300 Feyetteville St. Mall Rm<br>209    | Century Station                         | Raleigh, NC 27602     | Barbara Langston  | 919-856-4752       |
| U.S. Bankruptcy Court | North Carolina - East   | 1760 Parkwood Boulevard                | Wilson, NC 27894                        |                       | Barbara Langston  | 252-237-0248 X139  |
| U.S. Bankruptcy Court | North Carolina - Middle | 101 South Edgeworth St.                | Greensboro, NC 27401                    |                       | Linda Ball        | 336-333-5647 X3104 |
| U.S. Bankruptcy Court | North Carolina - West   | 401 West Trade St.                     | Room 111                                | Charlotte, NC 28202   | Karen Heavner     | 704-350-7574       |
| U.S. Bankruptcy Court | North Dakota            | Quentin N. Burdick U.S.<br>Courthouse  | 655 1st Ave. N., Suite 210              | Fargo, ND 58102-4932  | Kathleen Coder    | 701-297-7108       |
| U.S. Bankruptcy Court | Ohio - North            | 201 Cleveland Ave., SW                 | Canton, OH 44702                        |                       | Bob Peel          | 330-489-4709       |
| U.S. Bankruptcy Court | Ohio - South            | 120 West 3rd Street                    | Dayton, OH 45402                        |                       | Derrick Bolen     | 937-225-2516 X316  |
| U.S. Bankruptcy Court | Oklahoma - East         | 111 West 4th Street, Room 216          | Okmulgee, OK 74447                      |                       | Fred Burks        | 918-758-0127 X224  |
| U.S. Bankruptcy Court | Oklahoma - North        | 224 S. Boulder                         | Room 105                                | Tulsa, OK 74103       | Don Boyle         | 918-581-7181 X241  |
| U.S. Bankruptcy Court | Oregon                  | 1001 SW 5th Ave #700                   | Portland OR 97204                       |                       | Rose Thrush       | 503-326-2231 X143  |
| U.S. Bankruptcy Court | Pennsylvania - East     | Suite 300 The Madison                  | 400 Washington Street                   | Reading, PA 19601     | Carol Emerich     | 610-320-5164       |
| U.S. Bankruptcy Court | Pennsylvania - Middle   | 320 Federal Building                   | 3rd & Walnut Sts.                       | Harrisburg, PA 17108  | Tina Helman       | 717-901-2800       |
| U.S. Bankruptcy Court | Pennsylvania - West     | 5414 USX Tower                         | 600 Grant Street                        | Pittsburgh, PA 15219  | Jim Kocur         | 412-644-4060 X137  |
|                       | Puerto Rico             | Federal Bldg., Room 691                | Chardon Avenue                          | Hato Rey, PR 00918    | Clerk             | 809-766-5123       |
|                       | Rhode Island            | 380 Westminster Wall                   | Providence, RI 02903                    | •                     | Craig Balme       | 401-528-4477 X40   |
| U.S. Bankruptcy Court | South Carolina          | 1100 Laurel Street                     | Columbia, SC 29201                      |                       | Frank Baker       | 803-765-5436 X3042 |
| U.S. Bankruptcy Court | South Dakota            | 400 S. Phillips Ave.                   | Rm. # 104                               | Sioux Falls, SD 57104 | Milton Schwartz   | 605-330-4541       |

| Name                   | District Name         | Address1                           | Address2                | Address3                     | POC                  | Phone              |
|------------------------|-----------------------|------------------------------------|-------------------------|------------------------------|----------------------|--------------------|
| U.S. Bankruptcy Court  | Tennessee - East      | 31 East 11th Street                | Chattanooga, TN 37402   |                              | Susan Nail           | 423-752-5163 X2234 |
| U.S. Bankruptcy Court  | Tennessee - West      | 200 Jefferson Ave, Room 413        | Memphis, TN 38103       |                              | Connie Wilson        | 901-328-3642       |
| U.S. Bankruptcy Court  | Texas - East          | 200 E. Ferguson                    | 2nd Floor               | Tyler, TX 75702              | Paul Martin          | 903-590-1212 X204  |
| U.S. Bankruptcy Court  | Texas - North         | Suite 12A24, 1100 Commerce         | Dallas, TX 75242        |                              | Brenda Schrader      | 214-753-2085       |
| U.S. Bankruptcy Court  | Texas - South         | 515 Rusk Ave.                      | Rm. 1217                | Houston, TX 77002            | Terri Ferguson       | 713-250-5691       |
| U.S. Bankruptcy Court  | Texas - West          | 615 E. Houston Street, Room # 148  | San Antonio, TX 78205   |                              | Steve Moore          | 210-472-6720 X275  |
| U. S. Bankruptcy Court | Utah                  | Frank E. Moss Courthouse Rm. 301   | 350 S. Main St.         | Salt Lake City, UT<br>84101  | Bill Stillgebauer    | 801-524-6565       |
| U.S. Bankruptcy Court  | Vermont               | 67 Merchants Row                   | Rutland, VT 05701       |                              | Gary Gfeller         | 802-747-7646       |
| U.S. Bankrutpcy Court  | Virginia - East       | 1100 East Main Street, Room<br>310 | Richmond, VA 23206      |                              | Karin Doggett        | 804-916-2472       |
| U.S. Bankruptcy Court  | Virginia - West       | 210 Church Avenue                  | Suite 200               | Roanoke, VA 24011            | Clerk                | 703-857-2391       |
| U.S. Bankruptcy Court  | Washington - East     | 904 West Riverside, Suite 304      | Spokane, WA 99201       |                              | Dianna<br>Cunningham | 509-353-2404 X225  |
| U.S. Bankruptcy Court  | Washington - West     | 315 Park Place Bldg.               | 1200 Sixth Avenue       | Seattle, WA 98101            | Margaret Hoyle       | 206-553-7545 X666  |
| U.S. Bankruptcy Court  | West Virginia - North | 12th And Chapline Street           | 3rd Floor, Room # 300   | Wheeling, WV 26003           | Clerk                | 304-233-1655       |
| U.S. Bankruptcy Court  | West Virginia - South | 300 Virginia Street East           | Room 2400               | Charleston, WV 25301         | Jo Proops            | 304-347-3011       |
| U.S. Bankruptcy Court  | Wisconsin - East      | U.S. Courthouse Rm 126             | 517 East Wisconsin Ave. | Milwaukee, WI 53202-<br>4581 | Sandra Weckwerth     | 414-297-4052       |
| U.S. Bankruptcy Court  | Wisconsin - West      | 120 N. Henry St.                   | Room 340                | Madison, WI 53703            | Julie Ellingson      | 608-264-5178       |
| U.S. Bankruptcy Court  | Wyoming               | 2120 Capital Ave.                  | Cheyenne, WY 82001      |                              | Tim Ellis            | 307-772-2191       |